



Allow the Prompts

Zoom or Slido may ask permission to use meeting features.



During the webinar, your browser, Zoom, or Slido may ask for permission to use meeting features. Choose Allow, Open, or Continue when prompted for Zoom or Slido. If you block these prompts, you may not be able to speak, appear on camera, vote, or access Slido.



Camera, microphone & audio (Zoom)

Allow Zoom to use your camera, microphone, and speaker. If you block these, Zoom can't let you speak or appear on camera if you are called on.



"Open Zoom?" (browser)

Joining from a browser, you may be asked to open the Zoom app. Open in the app — it works best. Continue in the browser only if that is the plan.



Approve Slido (first time)

The first time Slido opens inside Zoom, you may need to approve it. Approve Slido so you can take part in voting and Q&A.



Slido in a browser

Slido does not appear in the Zoom web interface — only in the app. On a browser, open the Slido link posted in the meeting chat.





Quick Troubleshooting

If something is not working, run through this list.



Allow Zoom to use the camera and microphone.



Confirm the correct microphone, speaker, and camera are selected in Zoom.



Allow the browser to open Zoom if prompted.



Allow Slido when prompted inside Zoom.



Use the Slido link, code, or QR code if Slido does not appear inside Zoom.



Do not click Block, Deny, or close permission prompts unless support tells you to.

